

A WEALTH OF INFORMATION ON PRAVADA FLOORS FINE PRODUCTS

SPACES

ENGINEERED | CARE & MAINTENANCE



CARE & MAINTENANCE GENERAL TIPS

Pravada Floors fine products are especially designed to endure wear resulting of normal use for many years. While we ensure that we manufacture the highest quality flooring for you and stand behind our products by offering you a 35-year limited residential warranty * **not applicable for Oil finished products** [for terms and conditions, please refer to Warranty guidelines], you are solely responsible for maintaining and caring for your floors to ensure that they will remain beautiful for the long term. Please read below a few general tips on how to keep your floors looking their best.

PHOTOSENSITIVITY & COLOUR CHANGES

SUN FADING

Hardwood flooring ages and matures over time with exposure to UV light. All wood floors will eventually darken, fade or lighten depending on the species and how exposed they are to the sun. The majority of the aging process occurs within 3-6 months and continues for the life of the floor. Pravada Floors' 35-year limited warranty does not cover colour deterioration resulting of lightsensitivity.

Prevention

To reduce fading and lightsensitivity effects on your floors, here are a few ways that, combined all together, can greatly slow down the process of fading/darkening/bleaching of floors:

- Area-rugs and furniture should be shifted regularly to promote even exposure of the floor to light.
- Window coverings such as drapes, curtains, shutters or blinds will drastically cut down on any UV and infra-red light from reaching the floors.
- Window films - Apply this specialty film (ie. 3M) to your windows to cut down UV rays while still allowing some visible light to come in.
- Awnings - retractable or stationary designs will help blocking sun's harmful rays from damaging your floors.
- Low-E glass windows - If building a new home or renovating and swapping out windows, consider low-emissivity glass windows to limit the amount of UV light from hitting your floors.

Solutions

If your floors have already faded, then the only (and best) option to solve the issue is by sanding and refinishing the floors with the help of a professional.

BOARD VARIATIONS

Many wood floors will display variation in colour from board to board. Some floors will have more variation than others depending on the species. This is not indicative of any fault in the floor, but is a natural occurrence with any wood product. Install boards simultaneously from several cartons to ensure good mix of colour and shading.

MOISTURE

Water and wood do not mix. Any spills or liquids should be removed and wiped off your floor promptly and NEVER wet mop wood floors. Damage resulting from standing water or liquid is not covered by warranty.

SCRATCH PREVENTION

All hardwood floors will scratch and dent depending on living conditions. Scratching and denting are excluded from warranty claims. Help protect floors by following these tips:

- Use mats and area rugs at entrances and high traffic areas.
- Place felt pads under legs of furniture and clean them regularly to prevent scratching your floor.
- Never wear high heels or stiletto shoes on wood flooring.

FINISHES & SPECIAL RECOMMENDATIONS

Pravada hardwood floors are pre-finished, meaning that they are factory sealed and ready to install and use. We pick different finishes to ensure that each colour looks and performs at its best. There are three main types of finishing sealers we work with: UV Lacquer, UV Oil and UV Hardwax Oil. Please follow special recommendations included in this document to protect your floors and make sure that they will continue to look and perform their best.

The following list exemplifies some of our floors' finishes:

UV LACQUER

Most of our floors are finished in UV Lacquer, including but not limited to the following colours: Eiffel, Duval, François, Claude, Matisse, Nude Roche, Chateau Blanc, Chiffon Drape, Aged Leather, Suede, Crate and others.

UV OIL

Our second most used finish, in UV Oil include the following colours but are not limited to: Clouette, Cardin, Lemaire, Atelier, Aura, Duvet and many others.

UV HARDWAX OIL

Pravada's UV Hardwax Oil finished products are: Palette, Monet, and Brulé.

DISCLAIMER: We reserve the right to change the mentioned colours' finishes at any time. The list above does NOT include all Pravada products. To make sure you are following the right procedures to care and maintain for your floors, please visit our website www.PravadaFloors.com (refer to your colour's product page), or contact us. * Products may be available in multiple finishes. Please contact us to confirm the available finish options before placing your order.

UV LACQUER FINISHED FLOORS

CHARACTERISTICS

Low gloss finish (about 10%). Smooth look and feel. Low day-to-day maintenance. This protective finish "sits" on top of the floor and will last for a significant amount of time.

CARE AND MAINTENANCE

Cleaning

- Regularly dry mop or vacuum your floor to clean grit and dust. **NEVER WET MOP.**
- Use only products specially formulated for use on pre-finished UV lacquered hardwood floors. Some cleaners that are not specially formulated for pre-finished hardwood floors can leave a dull residue and will void the warranty.
- **NEVER use wax or oil based detergents, or abrasive chemical cleaners on your hardwood floor.** These can irreversibly dull and damage the finish and/or leave a greasy residue.

- Regular care and maintenance are required to keep floors looking their best.

Recommended cleaning products

- BONA Hardwood Floor Cleaner
- WOCA Vinyl & Lacquer Car
- CIRANOVA Hard Floor Cleaner

Maintenance

Please follow general recommendations on the first page of this document for lightsensitivity, moisture and scratch prevention tips.

Repairing scratches and abrasions

UV lacquered floors require a professional for repairing deep scratches and abrasions. Minor scratches can be cosmetically masked with touch up stains/pens.

Refinishing

If required, these floors must be refinished by a specialist. Please refer to a maintenance schedule suggested at the end of this document.

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UV OIL FINISHED FLOORS

CHARACTERISTICS

Rich natural look. Low gloss (about 5-10%) reflects minimal light meaning that scratches are less visible. Low day-to-day maintenance. High-repairability. Easy to touch-up scratches locally, refinish and blend (DIY-friendly).

CARE AND MAINTENANCE

Cleaning

- Regularly sweep or vacuum the floor to remove dust, sand and other abrasive materials. **NEVER WET MOP.**
- Use only products specially formulated for use on pre-finished UV oiled hardwood floors. Some cleaners that are not specially formulated for pre-finished hardwood floors can leave a dull residue and will void the warranty.
- **NEVER use abrasive chemical cleaners on your hardwood floor.** These can irreversibly dull and damage the finish and/or leave a greasy residue.
- Regular care and maintenance are required to keep floors looking their best.

Recommended cleaning products

- WOCA Soap
- CIRANOVA Soap Cleaner

Maintenance

Please follow general recommendations on the first page of this document for light sensitivity, moisture and scratch prevention tips.

Repairing minor scratches and abrasions

Apply oil (ie. WOCA Maintenance Paste or WOCA Master Oil) on the damaged spots. Follow the instructions for details. There is no need to sand minor scratches. In the case of deep or severe scratches, lightly sand out

the area using a fine grain sandpaper, following the direction of the grain. After sanding, touch up with the finish oil using a soft 100% cotton cloth, rubbing it directly in scratched or sanded area. Leave it to dry. Buff with clean dry 100% cotton cloth until no oil is left on the surface.

Tough Stains (Wine, Coffee, Etc.)

To remove tough stains, WOCA Spot Remover is highly effective. Always reapply oil after using Spot Remover, as it may strip away some of the protective oil finish.

WOCA Spot Remover Instructions:

1. Spray WOCA Spot Remover directly onto the stain and let it sit for 5 minutes.
2. Wipe or gently scrub the stain, then wipe clean.
3. Repeat the process if necessary.
4. Once the stain is removed, apply a small amount of WOCA oil to restore the protective finish.

Re-Finishing

Periodically, UV-cured oil finish requires a fresh coat of oil. The frequency depends on factors such as the intensity of foot traffic and appearance of the overall floor (if that looks dried out, dull or 'thirsty'). Once it is time to recoat the floors, vacuum the floor to remove dust and debris. Clean the floors with a damp mop or cloth to remove remaining dust. Apply the oil (ie. WOCA Oil Refresher, WOCA Maintenance Oil) on a 100% cotton cloth by hand or with a fitted mop. Allow it to dry for a few hours (or until dry to touch) before walking on it. For your convenience, please refer to a maintenance schedule suggested at the end of this document.

IMPORTANT NOTICE

Avoid using cleaning products containing alcohol on Pravada Floors' oil-finished engineered wood flooring. Many general cleaners contain alcohol as a drying agent, which can chemically degrade the oil finish and void the manufacturer's warranty.

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UV HARDWAX OIL FINISHED FLOORS

CHARACTERISTICS

Matte satin look like natural wood. Reflects minimal light meaning that scratches are less visible. The hardwax oil easily penetrates into wood pores, emphasizing its natural texture and beauty. Low day-to-day maintenance. High-repairability. Easy to touch-up scratches locally, refinish and blend (DIY-friendly).

CARE AND MAINTENANCE

Cleaning

- Regularly sweep or vacuum the floor to remove dust, sand and other abrasive materials. **NEVER WET MOP.**
- Use only products specially formulated for use on pre-finished Hardwax oiled hardwood floors. Some cleaners that are not specially formulated for pre-finished hardwood floors can leave a dull residue and will void the warranty.
- **NEVER use abrasive chemical cleaners on your hardwood floor.** These can irreversibly dull and damage the finish and/or leave a greasy residue.
- Regular care and maintenance are required to keep floors looking their best.
- For high traffic areas (such as front doors, kitchen, corridors - periodically): Do a regular cleaning and apply a restorative hardwood floor cleaner (ie. WOCA Hardwax Oil) to restore the hardwax finish in those areas. The frequency depends on the type of interior and intensity of foot traffic. For residential interiors, 1-2 times a month suffices. For public and commercial spaces (intense foot traffic), do this process 1-2 times a week.

Recommended cleaning products

- WOCA Soap
- CIRANOVA Flooring Soap

Maintenance

Please follow general recommendations on the first page of this document for lightsensitivity, moisture and scratch prevention tips.

Repairing minor scratches and abrasions

Hardwax oil finished products are easily repairable. For scratches and minor damages, simply apply more hardwax oil for a spot repair (ie. WOCA Maintenance Paste). Depending on the gravity of the damages, it is recommended to repair the damaged spots followed by a full finish renewal for an even gloss level of the flooring.

Refinishing

Over time, hardwax oil finished products need a full renewal procedure. After a regular cleaning (vacuum and specific cleaner), apply hardwax (ie. WOCA Hardwax Oil or CIRANOVA Maintenance Oil) using a soft mop or cloth pad, rubbing it evenly on the entire surface. Follow the instructions for quantities and drying times. Frequency depends on the type of interiors, for residential interiors, repeat this process every 3-5 years. For your convenience, please refer to a maintenance schedule suggested at the end of this document.

INDUSTRY SUGGESTED MAINTENANCE SCHEDULE

	HARDWAX OILED	UV OILED	LACQUERED
Natural Soap	Biweekly	Biweekly	
Oil Refresher	Every 6 months	Every 6 months	
Maintenance Oil	Every 24-36 months	Every 24 months	
Maintenance paste			
Lacquer soap			Biweekly
Lacquer care			Annually

DISCLAIMER

The maintenance schedule above is a suggestion that reflects the flooring industry's standards. Pravada Floors does not assume responsibility for any of the outcomes resulting of the suggested advice. For best results, Pravada Floors recommends to apply first application of Oil refresher immediately after installation is complete. Please follow the instructions of your cleaning/maintenance products of choice before applying them onto your floors. These guidelines may change without notice. Please ensure that you have the most up-to-date information by vis-iting www.PravadaFloors.com/downloads.

For special recommendations about your specific finish and more information, please consult the following link:

WOCA DENMARK GUIDES

<http://www.wocadenmark.com/guide/regular-wood-floor-cleaning>

PRAVADA FLOORS FINISH WARRANTY DOES NOT APPLY TO PRODUCTS WITH UV OIL, HARDWAX OIL, NATURAL OIL SURFACE FINISHES AS THEY REQUIRE STRICT MAINTENANCE GUIDELINES TO BE FOLLOWED.